

January 2025 EQRS Stakeholder Meeting



Hosted to Gather Feedback & Share Updates on End Stage Renal Disease Quality Reporting System (EQRS)

Today's focus:

- *Forms CMS-2744A and CMS-2744B*

Agenda

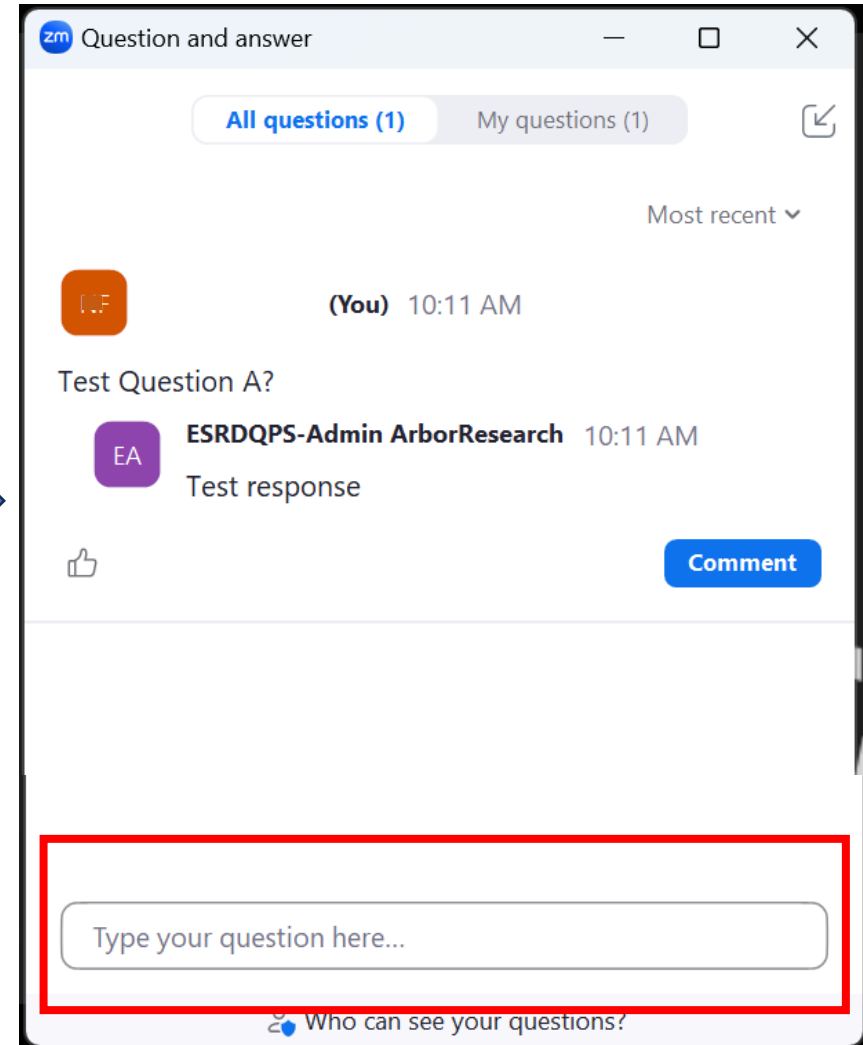
Topic	Speaker
Welcome	Alissa Kapke, MS
Form CMS-2744 Overview	Tricia Phulchand, BSN, RN
Form CMS-2744A	Tricia Phulchand, BSN, RN
Form CMS-2744B	Tricia Phulchand, BSN, RN
Editing an Existing Form CMS-2744	Tricia Phulchand, BSN, RN
Submitting a Form CMS-2744	Tricia Phulchand, BSN, RN
Monitoring the Submitted Status of a Form CMS-2744	Tricia Phulchand, BSN, RN
Q & A	Tricia Phulchand, BSN, RN
Upcoming ESRD QIP & EQRS Events	Alissa Kapke, MS

Submitting Questions

- Click on Q&A at bottom of your screen to submit a question.



- Type your question in the box in the middle of your screen.



**Please note that some questions may require additional research.
Any unanswered questions can be submitted to
[QualityNet Question and Answer Tool](#)**

Acronyms

APN	Advanced Practice Nurse	LVN	Licensed Vocational Nurse
CAPD	Continuous Ambulatory Peritoneal Dialysis	NHSN	National Healthcare Safety Network
CCPD	Continuous Cycling Peritoneal Dialysis	NPI	National Provider Identifier
CMS	Centers for Medicare & Medicaid Services	OMB	Office of Management and Budget
DBA	Database Administrator	PCT	Patient Care Technician
DOD	Date of Death	PHI	Protected Health Information
EQRS	ESRD Quality Reporting System	PII	Personally Identifiable Information
ESRD	End-Stage Renal Disease	RN	Registered Nurse
ICH CAHPS	In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems	SSN	Social Security Number
LPN	Licensed Practical Nurse	Voc Rehab	Vocational Rehabilitation
LTFU	Lost to Follow-up		

Form CMS-2744 Overview

Addressing Due Dates

- Facilities must follow the guidance provided by their organization prior to initiating the Form CMS-2744 survey in the ESRD Quality Reporting System (EQRS), as some organizations complete their surveys at the corporate level.
- Facilities are required to submit the completed 2024 Form CMS-2744 by **March 31, 2025**.
- Use this link to find the contact information for your local ESRD Network: <https://esrdncc.org/en/ESRD-network-map/>.

What is the Form CMS-2744 Annual ESRD Facility Survey?

- CMS Office of Management and Budget (OMB) requires all ESRD and transplant facilities to complete the form each year.
- Designed to collect ESRD facility (2744A) and Transplant Center (2744B) information regarding:
 - *Patient Activity*
 - *Treatment Records*
 - *Staffing Records*
- The information is used to assess and evaluate the local, regional and national levels of medical and social impact of ESRD care and is used extensively by researchers and suppliers of services for trend analysis*.

*Federal Register Vol. 75, No. 48 March 12, 2010

Form CMS-2744A

(slides 5-42)

What is Included on the Form CMS-2744A?

- Each dialysis facility must provide the following:
 - Facility Information
 - Patients Receiving Care Beginning of Survey Period (**January 1st, 2024**)
 - Additions (Admissions)
 - Losses (Discharges)
 - Patients Receiving Care at End of Survey Period (**December 31st, 2024**)
 - Patient Eligibility (Medicare) Status
 - Vocational Rehabilitation Information
 - Incenter Dialysis Treatments: Hemodialysis and Other
 - Staffing Information

Form CMS-2744A

END STAGE RENAL DISEASE MEDICAL INFORMATION SYSTEM ESRD FACILITY SURVEY (DIALYSIS UNITS ONLY)	FOR THE PERIOD
Facility Physical Address <small>(if different than mailing address)</small> Suite/Room Street City State/Zip Code	
Number of Dialysis Stations: Facility Telephone: ()	
Facility Ownership Type: <input type="checkbox"/> Profit <input type="checkbox"/> Non-Profit	
Facility Local/National Affiliation/Chain Information _____ <small>(i.e. State/In Home Healthcare, etc)</small>	
Types of dialysis services offered: <input type="checkbox"/> Incenter Hemodialysis <input type="checkbox"/> Peritoneal Dialysis <input type="checkbox"/> Home Hemodialysis Training	
Does your facility offer a dialysis shift that starts at 5:00 p.m. or later? <input type="checkbox"/> Yes <input type="checkbox"/> No	

DIALYSIS PATIENTS AND TREATMENTS

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Form CMS-2744A and Instructions:

<https://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/Downloads/CMS2744A.pdf>

Where does the information on the Form CMS-2744A come from?

2744A Section	Source
<ul style="list-style-type: none"> • Patients Receiving Care Beginning of Survey Period. • Additions During Survey Period. • Losses During Survey Period. • Patients Receiving Care at End of Survey Period. 	<ul style="list-style-type: none"> • Admissions page in EQRS patient record. • Treatments page in EQRS patient record. <ul style="list-style-type: none"> ○ (Designates Home vs. Incenter Dialysis).
<ul style="list-style-type: none"> • Patient Eligibility Status End Of Survey Period. • Vocational Rehabilitation. 	<ul style="list-style-type: none"> • Patient page in EQRS patient record - <i>Miscellaneous Information</i> section. • Patient Attribute History
<ul style="list-style-type: none"> • Hemodialysis Patients Dialyzing More Than 4 Times Per Week. 	<ul style="list-style-type: none"> • Treatments page in EQRS patient record.
<ul style="list-style-type: none"> • Treatment and Staffing. 	<ul style="list-style-type: none"> • Manual entry by Dialysis Facility Staff. • Manual entry by Corporate Staff if corporate offices are submitting Form CMS-2744.

Click on Facilities

The screenshot shows the top navigation bar of the EQRS Patient Registry. On the left, there is a logo consisting of a 3x3 grid of dots, followed by the text 'EQRS | Patient Registry'. To the right of this is a 'Change organization' dropdown menu. Further right are three main navigation items: 'Dashboard', 'Facilities', and 'Patients', each with a dropdown arrow. The 'Facilities' item is highlighted with a red rectangular box. To the right of 'Patients' is a 'Reports' dropdown menu. Below the navigation bar is a sidebar on the left with two sections: 'MANAGE ACCESS' and 'PROFILE'. Under 'MANAGE ACCESS', there are three items: 'My access' (which is selected and has a blue vertical bar to its left), 'Request access', and 'Pending requests'. Under 'PROFILE', there is one item: 'Profile information'. The main content area on the right is titled 'My access' and contains the text 'Click each application to view your approved roles and the organizations you have access to.' Below this text is a white rectangular box with a blue border. Inside this box, the text 'Patient Registry' is centered in bold, and below it is a blue underlined link that says 'View access'.

Click on Form 2744

The screenshot shows the EQRS Patient Registry interface. At the top left, there is a logo and the text "EQRS | Patient Registry" with a "Change organization" dropdown. On the top right, there are navigation links for "Dashboard", "Facilities" (with an upward arrow), "Patients" (with a downward arrow), and "Reports" (with a downward arrow). On the left side, there is a sidebar with "MANAGE ACCESS" and "PROFILE" sections. Under "MANAGE ACCESS", there are links for "My access", "Request access", and "Pending requests". Under "PROFILE", there is a link for "Profile information". The main content area is titled "My access" and contains the text "Click each application to view your approved roles and the organizations you have access to." Below this text is a card for "Patient Registry" with a "View access" link. On the right side, a dropdown menu is open under "Facilities", showing options: "Search Facilities", "Form 2744" (highlighted with a red box), "Medical Personnel", and "Attestation".

Manage Form 2744

- Select the survey year.
 - Please note that the year you select is always the previous completed calendar year so now that it is 2025, **YOU MUST SELECT 2024.**
- Click Search.

Manage Form 2744

The ESRD Facility Survey form (CMS-2744) is used to capture and report facility and patient information related to the operation of each federally approved dialysis or transplant facility.

Facility Search

Survey Year * **Survey Status *** **Search: ***

2024 Missing Existing ABC DIALYSIS

Reset **Search**

Click Add

Manage Form 2744

The ESRD Facility Survey form (CMS-2744) is used to capture and report facility and patient information related to the operation of each federally approved dialysis or transplant facility.

Facility Search

Survey Year * **Survey Status *** Missing Existing **Search: *** ABC DIALYSIS

Reset **Search**

Facility Results

CCN	NPI	Facility Name	Form ID#	Year	Network	Survey Status	Actions
123456	9876543210	ABC DIALYSIS	N/A	2024	XX	Missing	+ Add

Page Size:

Showing 1 to 1 of 1 results

◀ Prev 1 Next ▶

Click Generate

Add Facility Form 2744

[Help](#)

Form 2744 ID: N/A Facility CCN: 123456 Facility Name: ABC DIALYSIS Facility NPI: 987654321 Network: Survey Year: 2024

Generate

Save

[Collapse All](#)

Dialysis Patients

Patients Receiving Care Beginning of Survey Period

(01) Incenter: 0

(02) Home: 0

(03) Total Fields 01 thru 02: 0

Additions During Survey Period

Incenter

(04A) Started for first time ever: 0

(05A) Restarted: 0

(06A) Transferred from other dialysis unit: 0

(07A) Returned after transplantation: 0

Home

(04B) Started for first time ever: 0

(05B) Restarted: 0

(06B) Transferred from other dialysis unit: 0

(07B) Returned after transplantation: 0

Losses During Survey Period

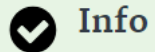
Incenter

Home

Click Save

Edit Facility Form 2744

Form 2744 ID: 1234567890 Facility CCN: 123456 Facility Name: ABC DIALYSIS Facility NPI: 987654321 Network: Survey Year: 2024



Info

Successfully generated Form 2744.

Generate

Save

Collapse All

Dialysis Patients



Patients Receiving Care Beginning of Survey Period

(01) Incenter: 106

(02) Home: 0

(03) Total Fields 01 thru 02: 106

Additions During Survey Period

Incenter

(04A) Started for first time ever: 8

(05A) Restarted: 0

(06A) Transferred from Other Dialysis Facility(ies): 17

(07A) Returned after Transplant Failed: 0

Home

(04B) Started for first time ever: 0

(05B) Restarted: 0

(06B) Transferred from Other Dialysis Facility(ies): 0

(07B) Returned after Transplant Failed: 0

Losses During Survey Period

Incenter

Home

01 21 2025

EQRS Stakeholder Meeting – January 2025

Form CMS-2744A successfully saved



Successful

Successfully saved Form 2744.

View Facility Form 2744

Form 2744 ID: 1234567890 Facility CCN: 123456 Facility Name: ABC DIALYSIS Facility NPI: 987654321 Network: Survey Year: 2024

[Edit](#)

[Help](#)

[Collapse All](#)

Dialysis Patients

Patients Receiving Care Beginning of Survey Period

(01) Incenter: 106

(02) Home: 0

(03) Total Fields 01 thru 02: 106

Additions During Survey Period

Incenter

(04A) Started for first time ever: 8

(05A) Restarted: 0

(06A) Transferred from Other Dialysis Facility(ies): 17

(07A) Returned after Transplant Failed: 0

Home

(04B) Started for first time ever: 0

(05B) Restarted: 0

(06B) Transferred from Other Dialysis Facility(ies): 0

(07B) Returned after Transplant Failed: 0

Losses During Survey Period

Incenter

Home

Summary:

Generating and Saving a Form CMS-2744

1. Click the **Facilities** tab.
2. Click the **Form 2744** link.
3. Select the **Survey Year** and **Survey Status** and click **Search**.
4. Click the **Add** link in the *Actions* section.
5. Click the **Generate** button.
6. Review pre-populated data and enter **Treatment and Staffing** information.
7. Click the **Save** button.

Reviewing and Updating Form CMS-2744A Data

Reviewing and Updating Form CMS-2744A Data

- Review data in each section using Form CMS-2744 Reports (located in section headers).
- Make updates in EQRS (and corporate system) as needed.
- Regenerate Form CMS-2744 to update with the most recent data in EQRS.
- Treatment and Staffing updates can be entered directly in the EQRS 2744A when in edit mode.

Review Patients Receiving Care Beginning of Survey Period Section

- **Patients Receiving Care Beginning of Survey Period:**
 - These numbers represent any permanent patients admitted prior to **January 1st, 2024.**
 - Field 01: Incenter Hemodialysis Patients.
 - Field 02: Home Dialysis Patients (CAPD, CCPD, Home Hemodialysis).
 - Field 03: Total number of both Incenter and Home Dialysis Patients.

Patients Receiving Care Beginning of Survey Period ↓

(01) Incenter: 106

(02) Home: 0

(03) Total Fields 01 thru 02: 106

Review Additions During Survey Period Section

- **Additions During Survey Period:**

- These numbers represent any permanent patients admitted to your facility between **January 1st and December 31st, 2024**, and how they were admitted.
 - **04A/04B: Started for first time ever:** A patient is new to dialysis (your facility submitted an Initial Form CMS-2728).
 - **05A/05B: Restarted:** A patient was previously on chronic dialysis, recovered function or discontinued dialysis and has now returned to treatment.
 - **06A/06B: Transferred from other dialysis unit:** A patient has transferred into your facility from another certified outpatient dialysis facility.
 - **07A/07B: Returned after transplantation:** A patient has returned to treatment after a transplant failure.

Additions During Survey Period

Incenter

(04A) Started for first time ever: 0

(05A) Restarted: 0

(06A) Transferred from Other Dialysis Facility(ies): 0

(07A) Returned after Transplant Failed: 0

Home

(04B) Started for first time ever: 0

(05B) Restarted: 0

(06B) Transferred from Other Dialysis Facility(ies): 0

(07B) Returned after Transplant Failed: 0

Review Losses During Survey Period

- **Losses During the Survey Period:**

- These numbers represent any permanent patients discharged from your facility between **January 1st** and **December 31st, 2024**, and how they were discharged.
 - **08A/08B: Deaths:** A patient in your facility has expired.
 - **09A/09B: Recovered kidney function:** A patient on dialysis regained native kidney function.
 - **10A/10B: Received transplant:** A patient received a kidney transplant.
 - **11A/11B: Transferred to other dialysis unit:** A patient transferred to another certified outpatient dialysis facility.
 - **12A/12B: Discontinued dialysis:** A patient has chosen to stop dialysis. If the patient dies within 30 days of the discontinue date, a Form CMS-2746 is required, and the patient will be counted as a death. If the patient is still alive after 30 days of the discontinue date, then the patient will be counted as a discontinue.
 - **13A/13B: Other / Lost to Follow Up (LTFU):**
 - **(Other)** A patient has left the country, has transferred to a non-certified dialysis center, or has been imprisoned.
 - **(LTFU)** A patient has stopped coming for treatment, has made no contact with your facility, and you do not have knowledge of the patient's location.

Losses During Survey Period	
Incenter	Home
(08A) Deaths: 0	(08B) Deaths: 0
(09A) Recovered kidney function: 0	(09B) Recovered kidney function: 0
(10A) Received transplant: 0	(10B) Received transplant: 0
(11A) Transferred to other care facility: 0	(11B) Transferred to other care facility: 0
(12A) Discontinued dialysis: 0	(12B) Discontinued dialysis: 0
(13A) Other (LTFU): 0	(13B) Other (LTFU): 0

Review Patients Receiving Care at End of Survey Period Section

- **Patients Receiving Care at End of Survey Period:**
 - These numbers represent the total number of patients permanently admitted to your facility and receiving treatment on **December 31st, 2024.**

Patients Receiving Care at End of Survey Period		
Incenter Dialysis (14) Hemodialysis: 0 (15) Other: 0	Self-Dialysis Training (16) Hemodialysis: 0 (17) CAPD: 0 (18) CCPD: 0 (19) Other: 0	Total Incenter Dialysis (20) Fields 14 thru 19: 0
Home Dialysis (21) Hemodialysis: 0 (22) CAPD: 0 (23) CCPD: 0 (24) Other: 0		Total Home Dialysis (25) Fields 21 thru 24: 0
		Total Patients (26) Fields 20 and 25: 0

Review Patient Eligibility Status End of Survey Period Section

- **Patient Eligibility Status End of Survey Period:**
 - These numbers represent the counts of patients' Medicare statuses as being enrolled, pending or Non-traditional Medicare.

Patient Eligibility Status End of Survey Period

(27) Currently enrolled in Medicare: 0

(28) Medicare application pending: 0

(29) Non-Medicare: 0

Review Hemodialysis Patients Dialyzing More Than 4 Times Per Week Section

- **Hemodialysis Patients Dialyzing More than 4 Times Per Week:**
 - These numbers represent any hemodialysis patients, regardless of setting (Incenter or Home), that are receiving more than 4 treatments each week as noted in the treatment section of the patient's record in EQRS.

Hemodialysis Patients Dialyzing More Than 4 Times Per Week

(30A) Setting Incenter Day: 0

(30B) Setting Home Day: 0

(31A) Setting Incenter Nocturnal: 0

(31B) Setting Home Nocturnal: 0

*** Please note that changes to these numbers must be made in the Treatments section of each patient's EQRS record.***

Review Vocational Rehabilitation (Voc Rehab) Section

- **Vocational Rehabilitation:**

- Field 32 represents the number of patients as of December 31, 2024, that were between the ages of 18 and 64.
- Field 33 represents the number of patients as of December 31, 2024, that were aged 65 and older.
- Field 34 represents the number of patients as of December 31, 2024, that were receiving vocational rehabilitation services.
- Field 35 represents the number of patients as of December 31, 2024, that were employed either full or part-time.
- Field 36 represents the number of patients as of December 31, 2024, that were in school either full or part-time.

Vocational Rehabilitation

(32) Patients aged 18 through 64: 0

(33) Patients aged 65 and older: 0

(34) Patients receiving services from Voc Rehab: 0

(35) Patients Employed full-time or part-time: 0

(36) Patients attending school full-time or part-time: 0

*** Please note that changes to these numbers must be made in the Miscellaneous section of each patient's EQRS record.***

Enter Incenter Dialysis Treatment

- **Incenter Dialysis Treatments:**
 - **Field 37: Outpatient Treatments** – Include **ONLY** Incenter hemodialysis treatments for ESRD patients, including extra treatments and treatments to transient patients (who are ESRD). **DO NOT** include home hemodialysis treatments done at home. But **DO** report training treatments for home hemodialysis patients if they are staff assisted.
 - **Field 38: Other Treatments** – Include home dialysis (Home Hemodialysis, CAPD, CCPD) training days **ONLY**. This **IS NOT** the number of exchanges.

Incenter Dialysis Treatment (includes training treatments)

(37) Hemodialysis:

(38) Others:

Enter Staffing as of December 31, 2024

- **Staffing**

- Enter the number of Full Time* and Part Time# staff positions at your facility as of December 31, 2024.
- Provide the number of Full Time and Part Time staff positions that are open and not filled as of December 31, 2024.

Staffing				
	(37) # Full Time Staff	(38) # Part Time Staff	(39) # Open Full Time Positions	(40) # Open Part Time Positions
(a) RNs:	0	0	0	0
(b) LPN/LVNs:	0	0	0	0
(c) PCTs:	0	0	0	0
(d) APNs:	0	0	0	0
(e) Dietitians:	0	0	0	0
(f) Social Workers:	0	0	0	0

***Full Time Position** is defined as a position with 32 hours or more employment per week.

#**Part Time Position** is defined as a position with less than 32 hours per week and includes per diem staff.

Please note that if a staff member covers more than one facility then that member may be counted as PT at one or both facilities unless that member works 32 hours or more at one of those facilities.

EQRS Form CMS-2744A Reports

Using EQRS Form CMS-2744A Reports to Verify the Data

- **Form CMS-2744 Reports** provide a list of the patients that are being counted in each field on the Form CMS-2744.
- **View Facility Form 2744** screen contains 4 reports to verify the auto-populated data on the Form CMS-2744:
 - Patients Receiving Care Beginning of Survey Period
 - Additions During Survey Period
 - Losses During Survey Period
 - End of Survey Report
- Correct any identified errors in the patient record(s), if needed.
- Regenerate the Form CMS-2744 to update the auto-populated data and reports after correcting any identified errors.
- The following slides will provide instructions for selecting reports.

Available Reports

Patients Receiving Care Beginning of Survey Period

(01) Incenter: 106

(02) Home: 0

(03) Total Fields 01 thru 02: 106

Additions During Survey Period

Incenter

(04A) Started for first time ever: 7

(05A) Restarted: 0

(06A) Transferred from Other Dialysis Facility(ies): 23

(07A) Returned after Transplant Failed: 0

Home

(04B) Started for first time ever: 0

(05B) Restarted: 0

(06B) Transferred from Other Dialysis Facility(ies): 0

(07B) Returned after Transplant Failed: 0

Losses During Survey Period

Incenter

(08A) Deaths: 10

(09A) Recovered kidney function: 1

(10A) Received transplant: 2

(11A) Transferred to other care facility: 16

(12A) Discontinued dialysis: 0

(13A) Other (LTFU): 0

Home

(08B) Deaths: 0

(09B) Recovered kidney function: 0

(10B) Received transplant: 0

(11B) Transferred to other care facility: 0

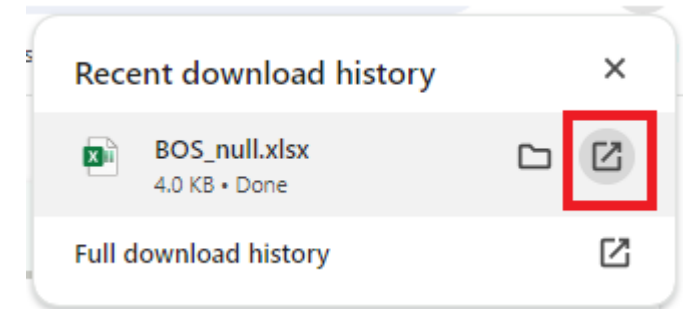
(12B) Discontinued dialysis: 0

(13B) Other (LTFU): 0

End of Survey Report

Select the Desired Report

- Select one of the four available reports.
- The report will appear in the top right corner of your browser.
 - Click on the small arrow.
 - The report will download and open in Microsoft Excel.



Patients Receiving Care Beginning of Survey Period ↓		
(01) Incenter: 106	(02) Home: 0	(03) Total Fields 01 thru 02: 106

View the Downloaded Report

- Scroll to review all report data.
- Filter spreadsheet columns, as needed.
- **Download a new report every time you re-generate the survey to confirm changes.**

Beginning of Survey Period																		
Survey Period: January 1, 2024 to December 31, 2024																		
Facility Name: ABC																		
Creation Date: January 15, 2025																		
Network ID	Facility ID	Facility CCN	Facility NPI	Patient ID	Patient First Name	Patient Last Name	Patient SSN	Patient MBI	Patient Gender	Patient Birth Date	Patient Admit Date	Admit Reason Description	Patient Discharge Date	Discharge Reason Description	Primary Dialysis Setting Description	Patient Date of Death	Dialysis Training Type Description	Dialysis Training End Date
XX	1234567891	123456	987654321		MICKEY	MOUSE	XXXXXXXXX	ABCDEFGHIJ	MALE	1/25/1943	10/1/2021	NEW TO ESRD						

Common Issues, Warnings and Errors on Form CMS-2744A

Common Issues

- **A patient is missing from the report:**
 - Search for the patient in EQRS and verify that the patient was admitted to your facility.
 - If you cannot locate the patient in EQRS, then you should either:
 - Admit the patient in EQRS with the appropriate admit date and reason, or
 - Contact your corporate entities to assist with the admission.
 - Once the patient has been admitted, then go back to your Form CMS-2744, regenerate and save.
 - Your numbers should now be correct.
- **A patient is still on the report that should have been discharged:**
 - Search for the patient in EQRS and verify that the patient was discharged from your facility.
 - If the patient does not have a discharge date from your facility on the patient's *Admissions screen*, then you need to discharge the patient with the appropriate discharge date and reason.
 - Once the patient has been discharged, then go back to your Form CMS-2744, regenerate and save.
 - Your numbers should now be correct.

Things to Remember

- Transient patients, acute patients and patients admitted as Dialysis in Support of Transplant are **NOT** included in your admissions and discharges, and therefore, will not appear on the available reports in the Form CMS-2744A in EQRS.
- Patients that change modalities will not be included in additions (admissions)/losses (discharges) unless they transfer to or from another certified dialysis facility.
- Patients admitted on or after **January 1st, 2024**, will not be included in the Patients Receiving Care Beginning of Survey Period.

Common Warnings

Warning	Solution
Warning - The total number of patients receiving care at the beginning of this survey period (field 03) must equal the total number of patients receiving care at the end of the last survey period for this facility (field 26). Please enter a comment.	<ul style="list-style-type: none">• Go to the Form 2744 screen and search for the Form CMS-2744 that was completed and Finalized for the prior year (2023).• Select the <i>End of Survey Report</i>, download it and compare it to the downloaded <i>Patients Receiving Care Beginning of Survey Period</i> report for the current Form CMS-2744 (2024).• Determine the differences (patients who are on one list but not the other) and look at the admit/discharge in EQRS.• Make any possible adjustments to individual patient records. If the information in EQRS is correct, then add a comment identifying the patient's *EQRS ID only, no Protected Health Information (PHI)/Personally Identifiable Information (PII) please* in the comment to explain the discrepancy.
Warning - The total number of incenter patients receiving Other dialysis treatments (field 38) may be too high. Please verify this total.	<ul style="list-style-type: none">• Verify only training days are being counted in Field 38.• If total is correct, which is possible with a high census unit or Home-only unit, please leave a comment as verification.
Warning - If the facility certification date is in the current survey period, then fields 01 and 02 must equal 0. Please add a comment.	<ul style="list-style-type: none">• Although the certification date was after January 1, 2024, the facility may have treated patients prior to the certification date.• Leave a comment.
Warning - Facility is not closed but ending population (field 26) is zero. Please add a comment.	<ul style="list-style-type: none">• Facility closed prior to December 31, 2024, due to temporary closure or permanent closure.• Leave a comment to that effect with possible reopen date or official closure date.

Common Errors

Error	Solution
Error - The total number of patients receiving incenter hemodialysis (field 14) cannot be greater than the total number of incenter hemodialysis treatments including training (field 37). Hemodialysis total is incorrect.	<ul style="list-style-type: none">• Please enter the total number of outpatient hemodialysis treatments for the calendar year in field 37.• DO NOT enter the number of patients.
Error - The total number of Medicare patients (fields 27, 28, 29) must equal the total number of patients (field 26).	<ul style="list-style-type: none">• Download the End of Survey Report from the Form 2744 module and verify that all Medicare patients have a Medicare status with an effective date within the survey year or prior.• Contact your local ESRD Network for assistance.

After trying each step above, go back to the Form 2744, click edit, then click generate and then click save. If the error is still not resolved, then please contact your local ESRD Network Data Dept.

Common Errors

Error	Solution
Error - The total number of patients (field 26) must equal the sum of the patients receiving care at the beginning of the survey period (field 03) plus the additions during the survey period (fields 04A through 07B) minus the losses during the survey period (fields 08A through 13B).	<p>There are several reasons why this may occur:</p> <ol style="list-style-type: none">1. System discharge that was not corrected:<ol style="list-style-type: none">a. Look at the dashboard to identify the system discharge.b. Go into the patient's record and correct the discharge reason.2. Misaligned Death (discharge reason of death is in a different year than the date of death (DOD) on patient page):<ol style="list-style-type: none">a. Check Additions During Survey Period Report for patient where DOD in <i>Discharge Date</i> column is in a different year from DOD in <i>Date of Death</i> column.3. Misaligned Treatment (Treatment start date is in a different year than the patient's admission date to your facility):<ol style="list-style-type: none">a. Contact QualityNet Helpdesk, your ESRD Network, or your corporate contact to help identify.4. Misaligned Training (Training start date is in one year and treatment is in a different year):<ol style="list-style-type: none">a. Contact QualityNet Helpdesk, your ESRD Network, or your corporate contact to help identify.5. Training on record for hemodialysis patient:<ol style="list-style-type: none">a. Check End of Survey Report for patients who are incenter hemodialysis patients but have CAPD or CCPD training on their record.6. Facility has multiple non-transient admissions with no discharge:<ol style="list-style-type: none">a. Check Additions During Survey Period Report for multiple admissions on the <i>Admissions</i> screen in the patient's EQRS record that are missing a discharge.

After trying each step above, go back to the Form 2744, click edit, then click generate and then click save. If the error is still not resolved, then please contact your local ESRD Network Data Dept.

Form CMS-2744A Network Rejection Reasons

- **Common reasons a Form CMS-2744 might be rejected by the Network:**
 - Form CMS-2744 was submitted with unaddressed errors or warnings.
 - Form CMS-2744 has a generated date prior to the 2744 reporting year.
 - Number of **Incenter Dialysis Treatments (field 37) – Hemodialysis** matches number of **Total Patients** at the end of the 2744 reporting year.
 - Number of **Incenter Dialysis Treatments – Other (Field 38)** is zero, but facility admitted Home Dialysis patients during reporting year.
 - Staffing is missing.

***Reason for rejection can be viewed under Status Change Update
(accessible from Form 2744 screen)***

Form CMS-2744B (slides 43-55)

What is Included on the Form CMS-2744B?

- Each transplant facility must provide the following:
 - Number of Patients who Received a Transplant.
 - Eligibility (Medicare) Status of Patients Transplanted.
 - Number of Transplant Procedures Performed.
 - Patients Awaiting Transplant (Wait List Count).

Form CMS-2744B

KIDNEY TRANSPLANTS PERFORMED

PATIENTS TRANSPLANTED
AND DONOR TYPE

TO BE COMPLETED BY
KIDNEY TRANSPLANT CENTERS ONLY

Patients who received transplant at this facility		

43

Eligibility Status of Patients Transplanted at this Facility During the Survey Period			
Currently enrolled in Medicare	Medicare application pending	Non-Medicare	
		U.S. Resident	Other

44

45

46

47

Transplant Procedures Performed at This Facility			
Living Related Donor	Living Unrelated Donor	Deceased Donor	Total Fields 48 thru 50

48

49

50

51

Patients Awaiting Transplant	
Dialysis	Nondialysis

52

53

Form CMS-2744B and Instructions:

<https://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/Downloads/CMS2744b.pdf>

Where does the information on the Form CMS-2744B come from?

2744B Section	Source
<ul style="list-style-type: none">Patients who received transplant at this facility.	<ul style="list-style-type: none">Admissions page in EQRS patient record.
<ul style="list-style-type: none">Eligibility Status of Patients Transplanted at this Facility During the Survey Period.	<ul style="list-style-type: none">Patient page in EQRS patient record – <i>Miscellaneous Information</i> section.Patient Attribute History.
<ul style="list-style-type: none">Transplant Procedures Performed at This Facility.	<ul style="list-style-type: none">Treatments page in EQRS patient record.
<ul style="list-style-type: none">Patients Awaiting Transplant.	<ul style="list-style-type: none">Manual entry by Transplant Facility Staff.

Adding a Form CMS-2744B

- Log in to **EQRS**.
- Click **Facilities** Tab.
- Click **Form 2744**.
- Select the **survey year**:
 - Please note that the year you select is always the previous completed year. So now that it is 2025, **YOU MUST SELECT 2024**.
- Click **Search**.
- Click the **Add** link in the *Actions* section.
- Click the **Generate** button.
- Review pre-populated data and enter **Treatment and Staffing** information.
- Click the **Save** button.

Review Patients Who Received Transplant at this Facility

- **Patients Who Received Transplant at this Facility:**
 - These numbers represent any patients that received a transplant at your transplant facility between **January 1st** and **December 31st, 2024**.

KIDNEY TRANSPLANTS PERFORMED - PATIENTS TRANSPLANTED AND DONOR TYPE ^

(43) Patients who received transplant at this facility: 0

Review Eligibility Status of Patients Transplanted at this Facility During the Survey Period

- **Eligibility Status of Patients Transplanted at this Facility During the Survey Period:**
 - These numbers represent the Medicare statuses of the patients that received a transplant at your transplant facility between **January 1st and December 31st, 2024.**

Eligibility Status of Patients Transplanted at this Facility During the Survey Period

(44) Currently enrolled in Medicare: 0

(45) Medicare application pending: 0

(46) Non-Medicare U.S. Res: 0

(47) Non-Medicare Other: 0

Review Transplant Procedures Performed at This Facility

- **Transplant Procedures Performed at This Facility:**
 - These numbers represent the types of transplants and total number of transplants performed at your transplant facility between **January 1st and December 31st, 2024.**

Transplant Procedures Performed at This Facility	
(48) Living Related Donor: 0	(49) Living Unrelated Donor: 0
(50) Deceased Donor: 0	(51) Total Fields 48 thru 50: 0

Enter Patients Awaiting Transplant

- **Patients Awaiting Transplant:**

- Field 52: Enter the total number of dialysis patients awaiting transplant as of **December 31, 2024.**
- Field 53: Enter the total number of non-dialysis patients awaiting transplant as of **December 31, 2024.**

Patients Awaiting Transplant

(52) Dialysis: 0

(53) Nondialysis: 0

Using EQRS Form CMS-2744B Report to Verify Data

- You can use the End of Survey Transplant Report available on the View Facility Form 2744 screen to verify the auto-populated data on the Form CMS-2744.
- Correct any identified errors in the patient record(s), if needed.
- Regenerate the Form CMS-2744 to update the auto-populated data and report after correcting any identified errors.
- The following slides will provide instructions for selecting reports.

Select the End of Survey Transplant Report

- The report will appear in the top right corner of your Chrome Browser.
 - Click on the small arrow.
 - The report will download and open in Microsoft Excel.

eqrs.cms.gov/globalapp/capp/manageForm27441734479583493

View Facility Form 2744

Form 2744 ID: : Facility CCN: Facility Name: A Transplant Center Facility NPI: Network: Survey Year: 2024

Print Edit Help

Collapse All

KIDNEY TRANSPLANTS PERFORMED - PATIENTS TRANSPLANTED AND DONOR TYPE

(43) Patients who received transplant at this facility: 96

End of Survey Transplant Report

Eligibility Status of Patients Transplanted at this Facility During the Survey Period

View the Downloaded Report

- Scroll to review all report data.
- Filter spreadsheet columns, as needed.
- **Download a new report every time you regenerate the survey to confirm changes.**

End of Survey Transplant Report															
Survey Period: January 1, 2024 through December 31, 2024															
Facility Name: A Transplant Center															
Creation Date: December 17, 2024 08:05:19 PM															
Network ID	Facility ID	Facility CCN	Facility NPI	Patient ID	Patient First Name	Patient Last Name	Patient Gender	Patient Birth Date	Patient SSN	Patient MBI	Patient Admit Date	Citizenship Description	Patient Treatment Start Date	Transplant Type Description	Medicare Enrollment Status Description
					MICKEY	MOUSE	M	04/23/1943	123456789	ABCDEFGHI	08/28/2024	US Citizen	08/28/2024	Living Related	Currently enrolled in Medicare Coverage

Common Issues on CMS Form 2744B

- **The number of patients who received transplant at this facility is different from the number of transplant procedures performed at this facility:**
 - The type of transplant is missing, causing an undercount of the number of transplant procedures.
- **Error/Warning regarding number of transplants (Field 42) vs. transplants performed:**
 - Often due to missing citizenship.
 - Review report and go to the patient's EQRS record and correct the citizenship status in the *Miscellaneous section* of the Patient screen.
 - Make sure the citizenship effective date is within the same Form CMS-2744 survey year (**2024**) or prior.
- **Error/Warning regarding Medicare eligibility status:**
 - If you have fewer patients with a Medicare eligibility status (Currently Enrolled, Medicare Pending, or Non-Medicare) than total transplants, verify that all Medicare patients on the report have a Medicare status with an effective date within the same Form CMS-2744 survey year (**2024**) or prior.

Editing an Existing Form CMS-2744A or B

Editing an Existing Form CMS-2744

1. Click the **Facilities** tab.
2. Click the **Form 2744** link.
3. Select the **Survey Year (2024)** and **Survey Status** and click **Search**.
4. Click the **View** link in the *Actions* section.
5. Click the **Edit** link.
6. Click the **Generate** button.
 - The pre-populated fields will automatically update.
 - Make updates to the Treatment and Staffing fields (if needed).
7. Click the **Save** button.

Submitting a Form CMS-2744A or B

Submitting a Form CMS-2744

Select Form 2744 from the Facilities Tab.

The screenshot displays the EQRS Patient Registry interface. At the top, the navigation bar includes the EQRS logo, the text 'EQRS | Patient Registry', a 'Change organization' dropdown, and main navigation links for 'Dashboard', 'Facilities', 'Patients', and 'Reports'. The 'Facilities' link is expanded into a dropdown menu with the following items: 'Search Facilities', 'Form 2744' (highlighted with a red border), 'Medical Personnel', and 'Attestation'. On the left side, a sidebar menu is visible under the heading 'MANAGE ACCESS', with 'My access' selected. Below this, there are links for 'Request access' and 'Pending requests'. Under the heading 'PROFILE', there is a link for 'Profile information'. The main content area is titled 'My access' and contains the instruction: 'Click each application to view your approved roles and the organizations you have access to.' Below this instruction is a card for 'Patient Registry' with a 'View access' link.

Manage 2744 Screen

- Select Survey Year (**2024**).
- Click Existing.
- Click Search.

Manage Form 2744

The ESRD Facility Survey form (CMS-2744) is used to capture and report facility and patient information related to the operation of each federally approved dialysis or transplant facility.

Facility Search ^

Survey Year * **Survey Status *** Missing Existing **Search: *** ABC DIALYSIS

Click View

Manage Form 2744

The ESRD Facility Survey form (CMS-2744) is used to capture and report facility and patient information related to the operation of each federally approved dialysis or transplant facility.

Facility Search

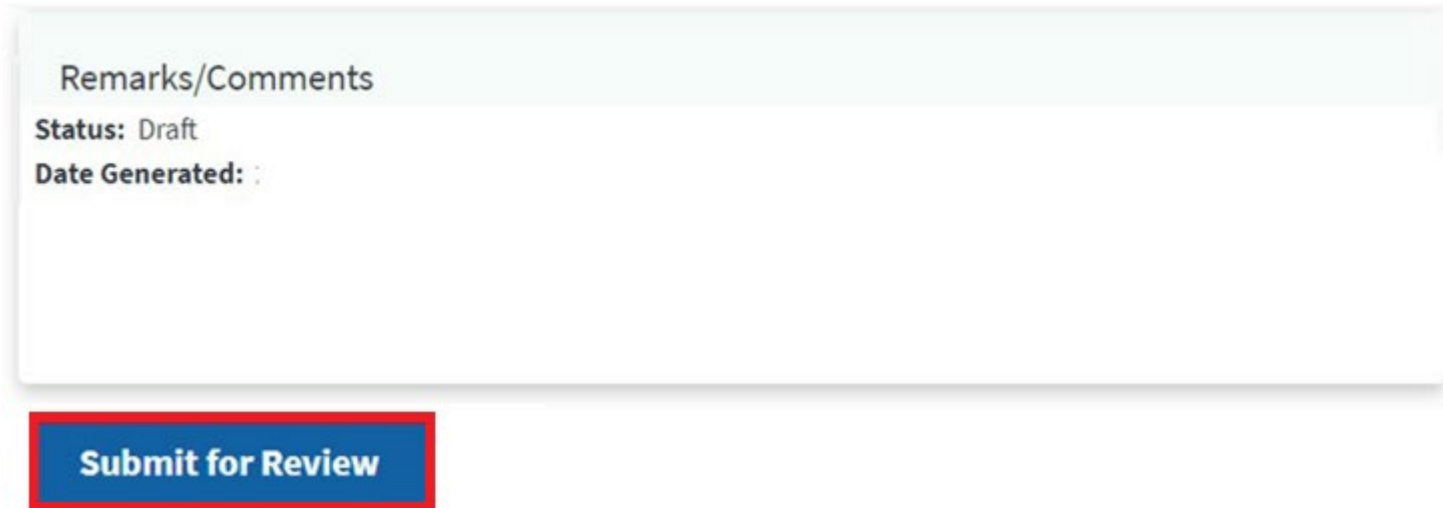
Survey Year * 2024 **Survey Status *** Missing Existing **Search: *** ABC DIALYSIS

Select one or more facilities *
Find Facility by facility ID, facility name, facility DBA, facility CCN, facility NPI, phone number, fax number

Facility Results

CCN	NPI	Facility Name	Form ID#	Year	Network	Form 2744 Status	Actions
	987654321	ABC DIALYSIS	3100032775	2024		Draft	View

Click Submit for Review



Remarks/Comments

Status: Draft

Date Generated: :

Submit for Review

- Please DO NOT submit your Form CMS-2744 with any errors. Contact your corporate entity and/or local ESRD Network for assistance.

Review Confirmation Box, Click Yes

View Facility Form 2744

Form 2744 ID: 1111111111 Facility CCN: 123456 Facility Name: Facility NPI: 123456780 Network: Survey Year: 2024 [Help](#)

⚠ Are you sure you want to submit this 2744 form for review?

Successfully Submitted Form CMS-2744



Successful

Form 2744 has been successfully submitted to your in-scope network.

View Facility Form 2744

Form 2744 ID: 1111111111 Facility CCN: 123456 Facility Name:

Facility NPI: 123456780 Network: . Survey Year: 2024

[Help](#)

Monitor Form CMS-2744 Status

Monitor Form CMS-2744 Status on Your Dashboard

The screenshot shows the EQRS Patient Registry dashboard. The top navigation bar includes a logo, 'EQRS Patient Registry', and several menu items: 'Change organization', 'Dashboard' (highlighted with a red box), 'Facilities', 'Patients', and 'Reports'. On the left, a sidebar menu is visible with sections for 'MANAGE ACCESS' (containing 'My access', 'Request access', and 'Pending requests') and 'PROFILE' (containing 'Profile information'). The main content area is titled 'My access' and contains the instruction: 'Click each application to view your approved roles and the organizations you have access to.' Below this, a card for 'Patient Registry' is displayed with a blue 'View access' link.

EQRS Patient Registry

Change organization ▾ **Dashboard** Facilities ▾ Patients ▾ Reports ▾

MANAGE ACCESS

- My access
- Request access
- Pending requests

PROFILE

- Profile information

My access

Click each application to view your approved roles and the organizations you have access to.

Patient Registry

[View access](#)

Monitor Form CMS-2744 Status on Your Dashboard

- **Missing**
 - Your form has not been added/generated/saved.
- **Draft**
 - Your form has been generated and saved.
- **Submitted**
 - Your form has been submitted to your ESRD Network.
- **Rejected**
 - Your form has been rejected by your ESRD Network.

Form 2744 Status
Missing
Draft
Submitted
Rejected

The image displays four side-by-side screenshots of the EQRS Patient Registry dashboard. Each dashboard shows a 'Form 2744 Status' for the year 2024, which is highlighted in a red box. The statuses are: Missing, Draft, Submitted, and Rejected. The dashboards also show various other metrics such as 'Form 2728', 'Form 2746', 'Accretions', 'System Discharges', and 'Clinical Depression Screenings'.

Monitor Form CMS-2744 Status on Your Dashboard

- **Finalized:**
 - Your ESRD Network has FINALIZED your Form CMS-2744.

The screenshot shows the EQRS Patient Registry dashboard. The top navigation bar includes the EQRS logo and 'Patient Registry'. A 'Collapse' button is visible. The main content area is titled 'Overview' and contains several summary cards: 'Form 2728' (New: 0, Due: 0, Past due: 0), 'Form 2746' (Due: 0, Past due: 0), 'Accretions' (Unresolved: 0), 'System Discharges' (2024: 0, 2023: 0), and 'Clinical Depression Screenings' (Required: 8, Upcoming: 0). At the bottom, a red-bordered box highlights the 'Form 2744 Status' card, which shows '2024 Finalized'.

Form 2744 Status	
2024	Finalized

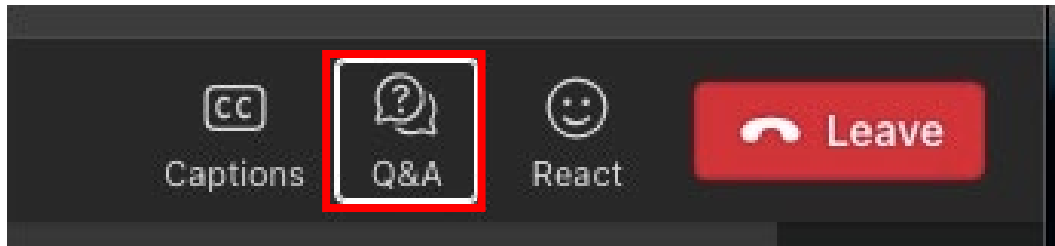
ESRD Network and Corporate Contacts

ESRD Network: <https://esrdnetworks.org/>

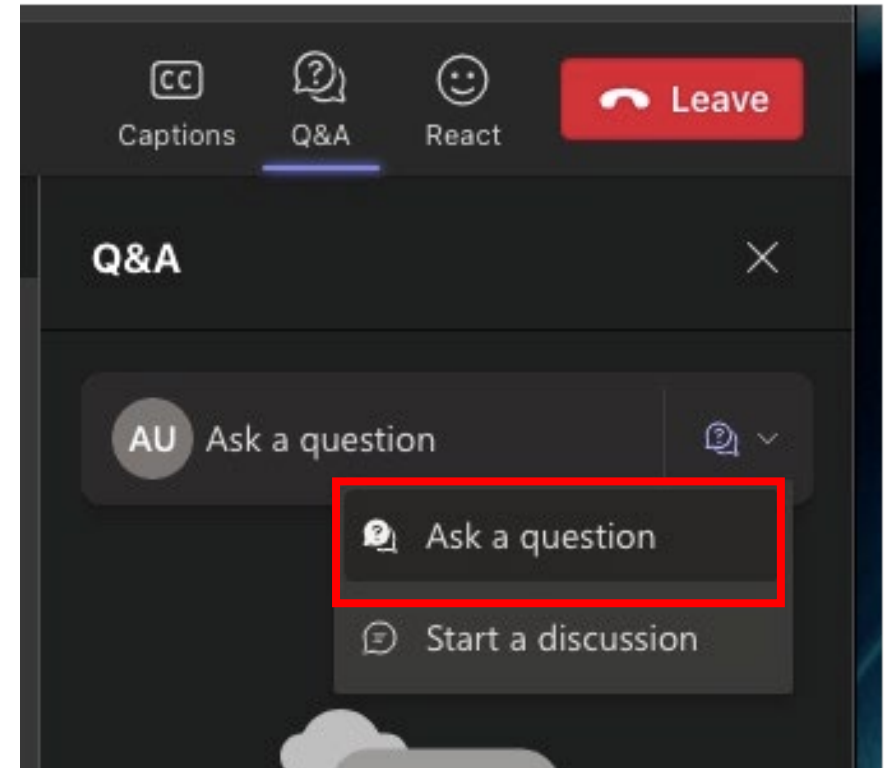
Organization	Form CMS-2744 completed by: Facility or Corporate	Corporate Support
DaVita	Facility	2744@davita.com
Dialysis Clinic, Inc	Facility	Geraldine.bojarski@dciinc.org
Fresenius Kidney Care	Corporate	GRCl@fmc-na.com
Innovative Renal Care	Facility	clinicalservices@innovativerenal.com
US Renal Care	Corporate	USRC-EQRS@usrenalcare.com

Submitting Questions

- Click on Q&A at top right of your screen to submit a question.



- Under Q&A, select Ask a question.
- Type your question in box on right hand side of your screen.



Please note that some questions may require additional research.

Any unanswered questions can be submitted to

[QualityNet Question and Answer Tool.](#)



Coming Soon

Upcoming Events & Deadlines

- Clinical data submission deadlines
- Depression screening deadlines
- In-Center Hemodialysis Consumer Assessment of Healthcare Providers & Systems (ICH CAHPS) attestation submission deadline
- National Healthcare Safety Network (NHSN) data submission deadlines

EQRS Clinical Data Submission Deadlines

Data Submission Schedule for 2024 EQRS Clinical Data	
Reporting Month	Data Submission Deadline
November 2024	February 3, 2025, at 11:59 p.m. PT
December 2024	March 3, 2025, at 11:59 p.m. PT

Note: For additional information on the ESRD QIP measures, refer to the [Calendar Year \(CY\) 2024 ESRD QIP Technical Measure Specifications](#).

EQRS Depression Screening and Follow-Up Submission Deadline

EQRS Submission Schedule for 2024 Depression Screening and Follow-Up Assessments

Assessment Period	Data Submission Deadline
January 1 – December 31, 2024	March 3, 2025, at 11:59 p.m. PT

Note: For additional information on the Clinical Depression Screening and Follow Up measure, refer to the [CY 2024 ESRD QIP Technical Measure Specifications](#).

ICH CAHPS Attestation Submission Deadline

EQRS Submission Schedule for 2024 In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems (ICH CAHPS) Attestation

Attestation Year	Data Submission Deadline
January 1 – December 31, 2024	March 3, 2025, at 11:59 p.m. PT

Note: For additional information on the ICH CAHPS Survey measure, refer to the [CY 2024 ESRD QIP Technical Measure Specifications](#).

NHSN ESRD Data Submission Deadlines

Data Submission Schedule for 2024 NHSN ESRD Data: Dialysis Events, Bloodstream Infections, and COVID-19 Vaccination Coverage Among Healthcare Personnel

Quarter	2024 Reporting Months	Data Submission Deadline
1	January-March	July 1, 2024, at 11:59 p.m. PT
2	April-June	September 30, 2024, at 11:59 p.m. PT
3	July-September	December 31, 2024, at 11:59 p.m. PT
4	October-December	March 31, 2025, at 11:59 p.m. PT

Facilities must submit NHSN data by the established deadlines. Not meeting the required reporting deadlines puts your facility at risk for an ESRD QIP payment reduction.

Note: For additional information on the NHSN measures, refer to the [CY 2024 ESRD QIP Technical Measure Specifications](#).

Submitting Additional Questions

For additional help, contact:

- **QualityNet Help Desk**

- **Email:**

- qnetsupport-esrd@cms.hhs.gov

- **Online Ticket submission:**

- https://cmsqualitysupport.servicenowservices.com/ccsq_support_central

- **Phone**

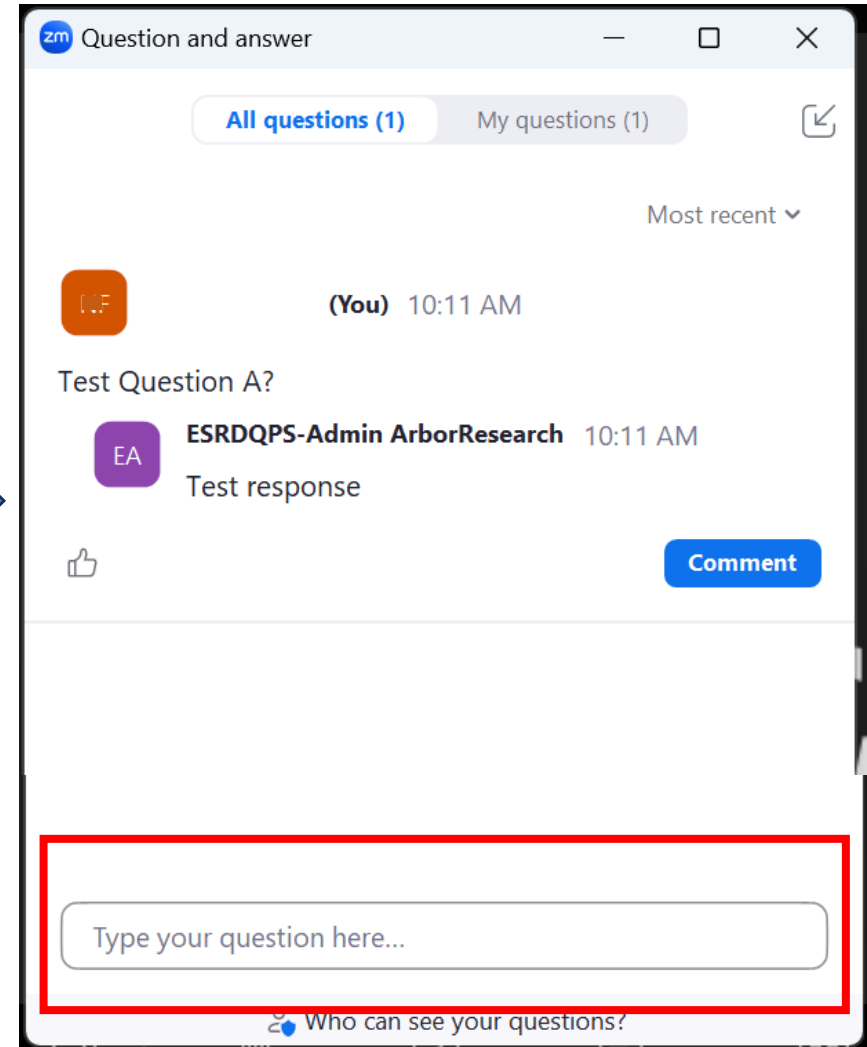
- [1-\(866\)-288-8912](tel:1-866-288-8912)

Submitting Questions

- Click on Q&A at bottom of your screen to submit a question.



- Type your question in the box in the middle of your screen.



**Please note that some questions may require additional research.
Any unanswered questions can be submitted to
[QualityNet Question and Answer Tool](#)**

Upcoming ESRD QIP & EQRS Events

Save the Dates!

All Events are Scheduled to begin at 2PM ET

EQRS Monthly Stakeholder Meeting
- Topic: Attestations and Depression
Screening for ESRD QIP

February 18, 2025

Post-Event Evaluation

Please complete a short post-event evaluation by clicking on the link in the Chat box. Your feedback will help improve future events.

Thank you for attending the January 2025 EQRS Stakeholder Meeting

Recordings and slides from all ESRD QIP and EQRS events are posted shortly after the events at: <https://mycrownweb.org/events/>