



End-Stage Renal Disease (ESRD) Quality Reporting System (EQRS)

ESRD Quality Programs Support (ESRD QPS)

July EQRS Stakeholder Meeting Question and Answer Summary Document

Speakers

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2:00 p.m. Eastern Time (ET)**

DISCLAIMER: This presentation question-and-answer (Q&A) summary document was current at the time of publication and/or website upload. Medicare policy changes frequently. Any links to Medicare online source documents are for reference use only. In the case that Medicare policy, requirements, or guidance related to these questions and answers change following the date of posting, these questions and answers will not necessarily reflect those changes; this information will remain as an archived copy with no updates performed.

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This Q&A summary was modified to reflect the most up-to-date information pertaining to EQRS features and functions. As of the posting date, this document will not be updated any further. This document was modified for grammar. It answers provider questions submitted during the event. Subject-matter experts developed the responses during and after the event.

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Question 1: How can I obtain the slides from the August 27, 2024, EQRS Stakeholder Meeting?

The August 2024 EQRS Stakeholder Meeting event materials are available on the Events page of the MyCROWNWeb website (<https://mycrownweb.org/events/>). The materials include the slides, recording, and transcript.

Question 2: What should I do if a patient refuses vaccination for religious reasons/other reasons/no reason at all?

There is an option for patient refusal on the vaccination screen so you can select that option if it applies.

Question 3: What should I do if the vaccine name is not listed in EQRS

There may be vaccines that are not listed right now and are under review with CMS so that information can be updated in the system. For now, please open up a help desk ticket in regard to any vaccines not listed in EQRS.

Question 4: How do I pull a report for the missing vaccinations?

On the dashboard itself, if you have access to EQRS, once you log in and select the reports top right-hand corner, click on the dashboard reports.

On the dashboard reports screen, you can click on either the influenza or the pneumococcal vaccination dashboard. Once on there, underneath the facility summary, in the top corner where that patient level detail is on the right-hand side there should be an option to expand and export that into a CSV similar to an Excel format and then you can look at that report there.

Question 5: Where can I submit additional questions?

QualityNet Help Desk:

Email: qnetsupport-esrd@cms.hhs.gov

Online Ticket submission:

https://cmsqualitysupport.servicenowservices.com/ccsq_support_central

Phone: 1-(866)-288-8912